



PASSWORD MANAGER

sivis
part of Pointsharp



WHAT IS MY PASSWORD?

Holidays, parental leave or simply forgetting over the weekend: Suddenly, the SAP user cannot remember the password.

In addition, there are internal company guidelines that specify regular password changes. This leads to a high workload for the helpdesk and long waiting times for end users. All those involved cannot work productively.

MOST EFFECTIVE SOLUTION

With the SIVIS Password Manager, SAP users can unlock an account to the SAP system via a web interface and request or set a new password. This is used, for example, if a user has forgotten the password.

Since a new password is to be requested without secure authentication, alternative authentication scenarios are provided. The usual process consists of two steps. First, the user has to authenticate himself, then a new password can be requested. A password is either generated randomly or entered by the user in the interface.



AUTHENTICATION PROCEDURE

VIA MAIL CONFIRMATION

When resetting the password via email, the identity of the person is verified via the email address. After the e-mail address has been successfully confirmed, a new password is sent to the SAP user.

VIA HR MASTER DATA COMPARISON

When resetting the password via HR master data comparison, organizational management must be maintained in HR. Certain fields, such as the date of birth or the personnel number, can then be used as identifier.

VIA SECRET QUESTION

The Password Manager also supports resetting the password through previously defined secret questions and matching secret answers. There are no limits to the imagination here, from the maiden name of the mother to the name of the favorite animal, everything is possible.

SYSTEMS FREELY SELECTABLE

The SAP user can define whether the password should only be reset for a particular system or for several systems.

Do your SAP users have to reset their passwords regularly?
Is your helpdesk wasting its time with these annoying routine tasks?
Are SAP users annoyed by long waiting times for new passwords?

The SIVIS Password Manager is a web application with which SAP users can securely, quickly and easily reset their passwords or assign a new password.
This is how modern password reset works!

ADVANTAGES AT A GLANCE

- Freely definable authentication process
- User-friendly web application
- Increased user satisfaction
- Improved service level
- Standardized process for password guidelines